

Toyota Motor Engineering & Manufacturing North America, Inc.

Vehicle Safety & Compliance Liaison Office Mail Code: S-104 19001 South Western Avenue Torrance, CA 90501

April 9, 2014

Ms. Nancy Lummen Lewis
Associate Administrator for Enforcement
National Highway Traffic Safety Administration
Attn: Recall Management Division (NVS-215)
1200 New Jersey Ave, SE
Washington, D.C. 20590

Re:

Foreign Safety Recall/Other Safety Campaign Report

Certain Toyota Vehicles

Dear Ms. Lewis:

In accordance with 49 CFR 579.12, attached is a copy of our Foreign Safety Recall/Other Safety Campaign Report for the subject vehicles.

Should you have any questions about this report, please contact me directly.

Sincerely,

A. Farant

Abbas Saadat Vice President

Toyota Motor Engineering & Manufacturing

North America, Inc.

Enclosures

Foreign Safety Recall/Other Safety Campaign Report

Date: April 9, 2014

Foreign Safety Recall / Other Safety Campaign Report

Subject: Steering column mounting bracket issue on certain Toyota vehicles

1. Vehicle Manufacturer Name:

Toyota Motor Corporation ["TMC"]
Toyota Motor Manufacturing France S.A.S ["TMMF"]

2. Involved Vehicles:

Make/ Car Line	Model Year	Country/Region	Action	Production Period	Number of Vehicles
Toyota/ Ractis, ist Vitz, Yaris, Urban Cruiser	*1	Japan, Europe, Oceania, Central and South America, Middle East and Africa countries	Safety Recall: Japan, Europe Other Safety Campaign: Other countries	June 17, 2005 through June 26, 2009	Approx. 760,000

^{*1:} Most countries/regions do not use a model year designation.

3. Substantially Similar Vehicles sold in the U.S.:

Model Year/Make/ Car Line: 2006 - 2009MY Toyota Yaris

2008 - 2009MY Toyota Scion xD

4. Description of Problem:

In the steering system of the subject vehicles equipped with a telescopic feature, due to insufficient strength of the steering column mounting bracket, if the steering wheel is frequently and forcefully turned to the full-lock position, a crack could develop in the bracket. If the vehicle is continuously operated in this condition, the crack could expand over time and eventually the bracket could break, causing the steering column assembly to become unsecured. This could increase the difficulty of maintaining steering control and in some cases increase the risk of a crash.

5. Description of Corrective Repair Action:

For all involved vehicles, the dealer will inspect the steering column mounting bracket and, if the bracket does not have any damage, reinforcement brackets will be installed. If the mounting bracket is damaged where it is welded to the instrument panel reinforcement, the instrument panel reinforcement will be replaced with an improved one.

6. Determination to Conduct Safety Recall / Other Safety Campaign:

• The determination was made by Toyota Motor Corporation;

Date of determination : April 3, 2014
Date campaign will commence : Mid April, 2014

7. Reason the similar vehicles sold in the U.S. are not involved in this safety recall / other safety campaign:

This issue only affects the above mentioned Toyota vehicles equipped with a steering telescopic feature. Substantially similar vehicles sold in the U.S. do not have the steering telescopic feature. Vehicles without the telescopic feature utilize a different structure of the steering column in which the stresses applied to the bracket are smaller and do not damage the bracket. None of involved vehicles have been exported to or sold in the U.S.